

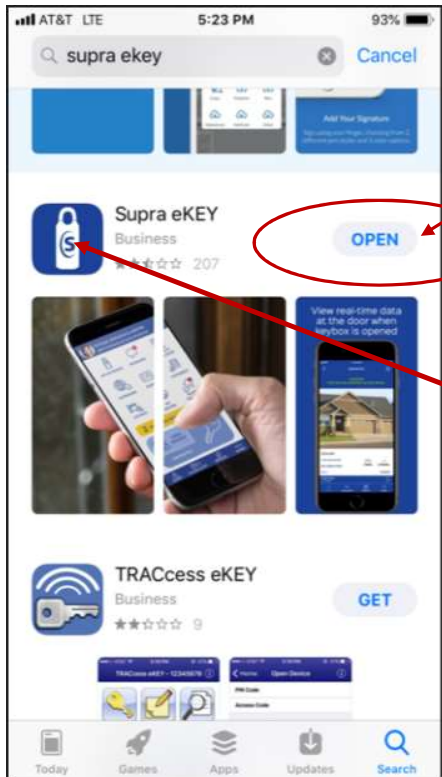
Dear Supra Keyholder,

Apple will release a new operating system, iOS 13, for iPhones and iPads, on Thursday, September 19. A new version of Supra eKEY app is now available in the Apple app store.

Important! Please update your eKEY app to this new version before you update your iPhone or iPad to iOS 13. You may not be able to access keyboxes if you use a previous version of the eKEY app with iOS 13.

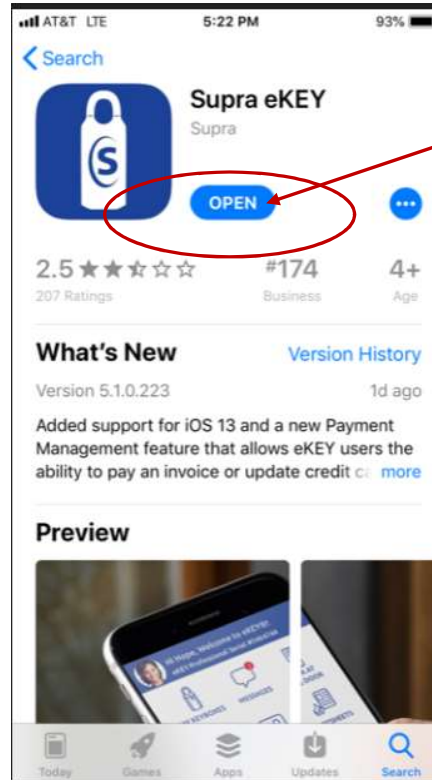
To update to the latest version of the eKEY app:

1. Go to your iPhone or iPad home screen and tap the **App Store** icon
2. Tap the **Updates** icon in the bottom right of the screen
3. Scroll to locate the eKEY app and select **Update** or select **Update All** at the top of the screen to update all of your apps.



Don't tap this "Open"

Tap here to go into the App.



Tap "Install"

